



Lighting the Way to Energy Savings
www.americanballast.com

REQUEST FOR DEFECTIVE RETURN GOOD AUTHORIZATION

TO: American Ballast
Phone: 1-888-313-8188

DATE:
Fax: 1-251-345-7573

CUSTOMER:
Company:
Address:
City, State, Zip:
Phone:
Fax:
Attn:

SHIP TO:
Company:
Address:
City, State, Zip:
Phone:
Fax:
Attn:

Please note that there will be no Credits issued under the American Ballast Warranty.
The warranty is for replacement only of defective American Ballast.

If requested, the ballasts must be returned. Failure to return requested ballasts will result in your company
being invoiced for the replacements at \$25.00 per unit.

Table with 7 columns: Quantity, Catalog Number, Date Code, Fixture Brand, Voltage 120 or 277, Lamp Type, Date Installed

The goods described above, sold, delivered and installed may either be malfunction and/or defective for the
reasons stated. Please verify and process this claim in accordance with product warranty, if applicable, and notify
us of further instructions following your prompt review. American Ballast will arrange for pick up of defective
product if deemed necessary. Products may be returned via UPS or FedEx. Contact American Ballast for the
appropriate account number when needed for shipments.

Your request to return the above listed ballast will be approved, subject to the following conditions:

- 1. Ballasts are in warranty
2. Ballasts are inoperative.
3. Lead wires must be cut not less than 6 inches from can.

Description of Malfunction/Defect

Job Site:

Prepared by:
Phone:

Signature
Fax: